

How to Use This Directory to Locate Community Resources in 6 Steps

A Brief Tour of NapaHelp

Your search for information about a program or service is a fast and simple 6-step process when you use the NapaHelp online directory. When you log in to <http://www.napahelp.info>, you are connected to the NapaHelp Step 1 “Location” screen (home page).

1. On the Step 1 “Location” screen, you can enter any zip code or any city within Napa County and click “Go”:



Need help finding help?

Use this directory to [locate community resources in six steps](#).

To learn how we protect your privacy, [click here](#).

Step 1: Tell us where you want to find resources.

Want larger text?
[Click here to increase the size of the text used throughout the site.](#)

Enter a ZIP code and click GO. -- **OR** -- Enter a city and state and click GO.

ZIP CODE: CITY: STATE:

2. The Step 2 “Topic” screen will appear. You can search for a service by typing a keyword, agency name or service name in the three boxes at the top, or by clicking on a general category of services at the bottom of the screen. (**Note:** A “keyword” can be any word that you might associate with the service you want to find. As an example, if you are an expectant mother searching for prenatal care, you might think of keywords like “prenatal”, “birth”, “pregnant”, “baby”, “newborn”, etc.). In the example below, we are searching for a child care referral service using the “Search for Service Name” box. (The system searches for an exact match of the words “child care” in the name of the service. You could also type “child care” in the “Search by Keyword” box. In that case, the system searches for an exact match of the words “child care” in the description of the service, and you will likely get a larger number of results.)

Search by Keyword or Name

Enter a keyword and click Search.

Search by Keyword:	<input type="text"/>	<input type="button" value="SEARCH"/>
Search by Agency or Provider Name:	<input type="text"/>	<input type="button" value="SEARCH"/>
Search by Service Name:	<input type="text" value="child care"/>	<input type="button" value="SEARCH"/>

3. The Step 3 “Narrow the Focus” screen may appear next (but only if there is a need to choose among optional programs or categories of service). In our example, we will choose the “Child Care Referrals” service offered by the Community Resources for Children agency:

Narrow the Focus

Step 3: Click on one of the provider names below to continue.

[Child Care Referrals \(Community Resources for Children\)](#)

[Child Care Provider Recruitment and Training \(Community Resources for Children\)](#)

- The Step 4 “Features” screen may appear next (but not always) asking if you are interested in services that offer certain features, like wheelchair accessibility, Spanish-speaking staff available, located on a bus line, etc. In our example, we will say we are not interested in any particular feature and click “OK Continue”:

Features

Step 4: Check any of the features below that are important to you. If nothing applies to you, you don't need to check any of them. When you're done, click OK Continue to go to the next screen. The next screen will display the services that match your features at the top of the list, followed by all the other services for .

OK Continue

Building Accessibility options:

- Accessible main entrance
- Accessible public restroom
- Designated handicapped parking
- Serves disabled

Building Amenities - Outside:

- Off street parking

Languages other than English:

- French
- Spanish

- The Step 5 “See the Search Results” screen shows brief descriptions for each of the programs and services that resulted from your search. In the Step 5 box at the top of the screen, you will see “Your search returned [a number] programs.” If there were 9 programs as a result of your search, the screen below would show the first 4 programs or services, with brief descriptions and some limited contact information. You would then click on “Next Matches” to view the next 4, and then click on “Next matches” again to see the final 1 (in our hypothetical example where we assumed there were 9 programs or services that resulted from your search). The example below shows the one “Child Care Referrals” program that was the result of our search. For a detailed description of this program, we would click on the red bar that says “View the Details”:

See the Search Results

[<< Previous Matches](#) | [Next Matches >>](#)

Child Care Referrals (Community Resources for Children)

Child Care Referrals

Community Resources for Children
5 Financial Plaza, Suite 224, Napa, CA 94558

CRC provides free child care referrals for parents to licensed family child care homes and licensed child care centers.

Contact: Resource & Referral Department at 707-253-0376

Last updated on 10/7/2005.

Website: www.crcnapa.org  [Save to my Website List](#)

[View the Details](#)

 [Save to my Resource List](#)

- The Step 6 “View the Details” screen displays a comprehensive description of the service selected, including information like: eligibility requirements, how to apply, fees if any, hours open, phone numbers, travel instructions, a link to a map of the location, etc.:

View the Details

 [Save to my Resource List](#)

Child Care Referrals (Community Resources for Children)

Child Care Referrals

Community Resources for Children
5 Financial Plaza, Suite 224, Napa, CA 94558

[Click here](#) for a map to this location.

CRC assists parents in finding child care and provides helpful information on choosing quality child care. We also offer technical assistance on the various types of child care, as well as other child development and parenting issues. We maintain a computerized database of licensed family child care homes and child care centers in our assigned area. This database allows us to keep statistics on child care in Napa County, such as the amount and types of child care available, or the demand for child care. On the average our database includes 120 family child care homes and 80 child care centers in Napa County.

Contact Resource & Referral Department At 707-253-0376

What are the features for this program? Accessibility features: wheelchair accessible; Building Accessibility options: Accessible main entrance, Accessible public restroom, Designated handicapped parking, Serves disabled; Languages other than English: French, Spanish; Public Conveniences: children's library, lending library, parking, resource library

Who can get this program? Any adult who lives or works in Napa County and needs child care referrals or other child care information.

How do I sign up for this program? Call or come into the office to talk to a referral specialist.

What are the fees? Free

What documents should I bring?

none

How do I get there? From Hwy 29: Follow Trancas St. East 1 mile to Big Ranch Rd. Turn right on Big Ranch Rd. Turn right onto 5 Financial Plaza. From Soscol: Turn left onto Trancas St. Turn left on Big Ranch Rd. Turn right onto 5 Financial Plaza.

Business Hours: 9 am to 5 pm, Monday - Friday. Some evenings by appointment only.

What area is served? Napa County

Email Address: info@crwnapa.org

Website Address for this Service: www.crcwnapa.org

Website Address for this Agency: www.crcwnapa.org

 [Save to my Website List](#)

Telephones: types, numbers and hours

Main: (707) 253-0376, 9:00 a.m. to 5 p.m.

FAX: (707) 253-2735

Toll Free: (800) 696-4272, 9:00 a.m. to 5 p.m.

Note: You can click on the “Print, Save or E-mail” link on the left side of the screen to print a hard copy of this detailed listing, save a copy to your resource list, or e-mail a copy to yourself or a friend:



[Print, Save or E-Mail:](#)

Keep these results

View the Details

 [Save to my Resource List](#)

Child Care Referrals (Community Resources for Children)

Child Care Referrals

Note: Wherever you are in the search process, you will see all six steps listed at the top of your screen. You can always **move to a previous screen** by clicking on the step to which you want to return:

1 Location Target County: Napa, CA Change Location	2 Provider child care Change Topic	3 Focus Child Care Referrals (Community Resources for Children) Change Focus	4 Features No features selected Change Features	5 Results Your search returned 1 program. Return to Results	6 Details Child Care Referrals
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